



**Last Updated:** November 13, 2014

## **Update for Calling Card and Elite Users**

Sussex Telecom has upgraded to a new Calling Card and Elite Platform. The prompts and processes are the same, however, we now suggest you press the pound sign (#) after entering your PIN Number.

### **See instructions below:**

1. Dial your Toll Free or local access number as you normally do
2. Choose one of three language options, English, French or Spanish. **(NEW)**
3. If prompted for PIN number, enter your PIN number followed by the pound sign (#). **(NEW)**
4. For both PIN and Elite Users, Enter the full number you wish to call followed by the pound sign (#).  
1+ for all North American numbers and 011+ for all International numbers.

**Please call or email Sussex if any issues with the new calling card platform  
613-274-0606 or 1-888-378-7739.**